

## **INSURANCE COVERAGE**

As patients approach surgery, they **frequently need information about the various payment options**. We hope the following information will be helpful.

Our office staff is readily available to meet with you personally to provide the specific information you desire. They specialize in this area and will use their expertise to help you obtain the maximum benefits from your policy.

The benefits paid by the insurance companies for plastic surgery vary greatly from carrier to carrier and plan to plan. Therefore, we make every effort to determine in advance if insurance coverage exists. **We will ascertain the projected insurance payment and the required co-payment prior to surgery. We do this because we believe you need to be informed about potential costs before surgery.** We know you realize that you are ultimately responsible for the full payment of your account, but we have found that our knowledge and experience can be an important factor in assisting you to collect your maximum benefits.

Please discuss all arrangements regarding payment of your account with our office staff.

## **SCHEDULING and BOOKING FEE**

**Scheduling a surgery is a process. Our office staff must obtain approval from your insurance company, determine your out-of-pocket costs, and coordinate operating room, anesthesiology, as well as the surgeon's and your schedules. This process is time intensive for our office staff. Therefore, we do require a payment of \$75.00 non-refundable scheduling and booking fee. This needs to be received before your surgery will be scheduled.**

## **PAYMENT OPTIONS**

**We will be unable to hold your surgery date without the required scheduling fee.** We provide a number of payment options, cash, check or credit cards, which may be used individually or combined according to your wishes.

**CASH OR CHECK:** Personal check, cashier's check or cash.

**CREDIT CARDS:** Visa, MasterCard, Discover, American Express. Please be aware that services that are performed and are paid for with a credit card, debit card, or financing, are not eligible for post-care payment challenges. We at Bajaj Plastic Surgery encourage complete post-operative and follow-up care to address any issues that might arise; you may also refer to our Revision Policy which addresses these concerns in more detail.

I agree that this credit, debit card, or financing challenge agreement is irrevocable. \_\_\_\_\_  
**(initial)**

**OPTIONAL FINANCING PLANS:** care credit

## **CANCELLATION POLICY**

We understand that a situation may arise that could force you to postpone your surgery. Please understand that such changes affect not only your surgeon but other patients as well. The Doctor's time, as well as that of the operating room staff, is a precious commodity, and we request your courtesy and concern.

If you need to cancel your surgery after you have scheduled it, you are entitled to a full refund minus your non-refundable scheduling fee of \$75.00.

If you have any questions or need assistance with financial matters, please do not hesitate to ask our staff.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

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**Print Name**

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**Witness**